

## Network Intelligent Dual-band PTZ camera

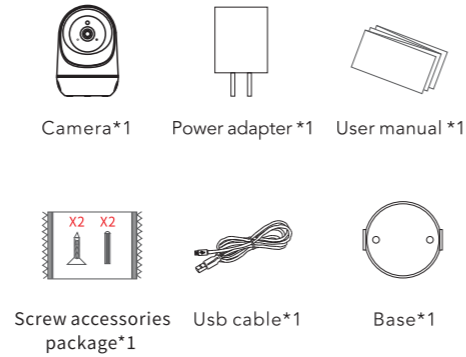
User manual

Note: The camera picture in the user manual for reference only, please take the physical object as the standard.

### Table of contents

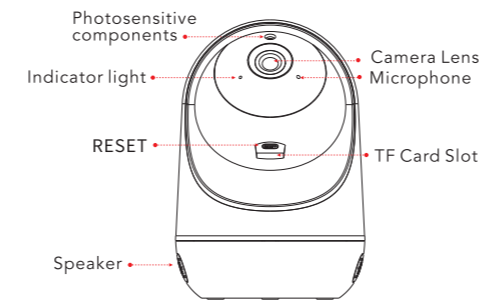
- Packing list .....1
- Product structure -front .....2
- Product structure--back.....3
- Download the APP .....4
- User Sign Up , Sign In .....5
- Add the camera .....6
  - Add the device by "AP Mode".....6
  - Add the device by "Wire Mode".....7
- Function introduction.....8
- FAQ.....9
- warranty.....10

### Packing list



①

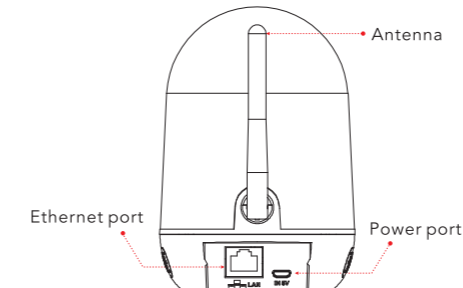
### Product structure -front



Content	Description
Indicator lamp	<ul style="list-style-type: none"> <li>• The red light is normally on: the camera is energized.</li> <li>• The red light flickers: wait for the user to add the device.</li> <li>• The green light is normally on: no internet accessed.</li> <li>• The green light flickers: the camera is on line and the user can view the video.</li> </ul>
RESET	• Press "Reset" or use reset pin press about 3-5s to restore the factory default.
TF card slot	• Support TF card local storage (Maximum support 128G), please format the TF card for the first time using.

②

### Product structure--back



Content	Description
Power Port	• DC 5V
Ethernet port	• 10/100M self-adaptive Ethernet port (individual models do not have this interface)

③

### Download the APP

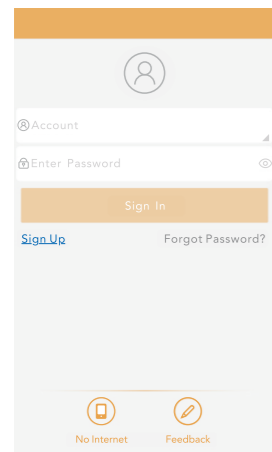
Scan the bellow QR code or search the "IPC360Home" in the APP store or google play , then download and install the APP.



④

### User Sign Up , Sign In

- (1) Sign Up : Click "Sign up" ,select your country to register an account with your email.
- (2) Sign In : Enter the existing account and password to sign in.



⑤

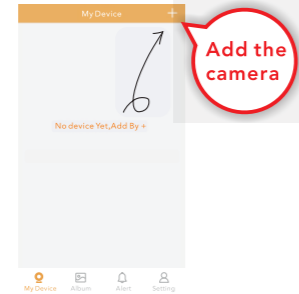
### Add the camera

#### Preparation

Make sure the wifi for phone connection is 2.4G/5G and in the good network condition ,wait for the device emits a long "du" sound (If not ,long press the "reset" for 3-5s until the device send out "di di" sound).Open the "IPC360 Home" APP , click "+" icon in the upper right corner to enter into the adding device list screen.

#### 一、 Add the device by "AP Mode"

Select "Camera" , scan the QR code on the bottom of the camera, enter into AP Mode, follow the APP prompt and click "Next", and then connect to the AP hotspot issued by the device (AP hotspots are generally in the "IPC365\_AP-\*\*\*\*\*" format). After the connection is successful, return to the adding camera interface, enter the password of the connected WIFI network , just wait for the camera to automatically connect to the network to add.

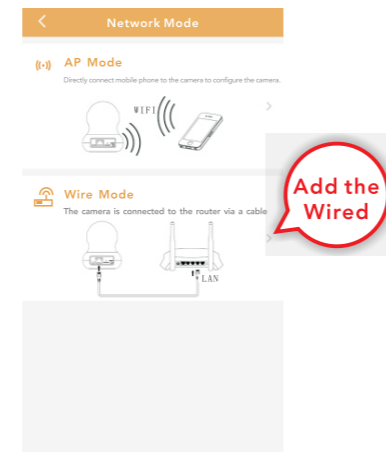


⑥

### Add the camera

#### 二、 Add the device by "Wire Mode"

Connect the camera and the router with the same network cable, power on the camera ,select "Wire Mode" ,the APP will search the device automatically within the LAN, after searched the device, the device can be added.



⑦

### Function introduction



- ① Back to Device
- ② Camera time
- ③ Preset position
- ④ Press to talk
- ⑤ Screenshot
- ⑥ Sound of the device
- ⑦ Full screen preview
- ⑧ Network speed
- ⑨ Navigation picture
- ⑩ TF card recording
- ⑪ Local recording
- ⑫ Resolution setting

⑧

### FAQ

- 1 Q: What is the maximum TF card supported ? If need to manually delete the video when the memory is full?**  
A: Maximum support 128G TF card, usually can recorded 10-12 days. Normally when the TF card is full, the previous record will be covered by the new record file, no need to manually delete the video.
- 2 Q: The device is off line on APP display?**  
A: First, pull down and refresh the camera on the camera list page of the APP. After refreshed, if the camera is still off line, look at the status of the device indicator. If the red light flashes, you need to reconfigure , if the red light and green light flash alternately, the camera is connecting to the Internet, please wait for the camera to automatically connect to the Internet.
- 3 Q: Why does the video in the memory card can not be read? Why it prompts to format when it is inserted into the computer.**  
A: The video recorded by the camera is encrypted, and currently only supports viewing of the playback of video on the mobile.
- 4 Q: How to view the previous video ?**  
A: Power off the camera, insert the TF card, then power on the device again, drag the video playback timeline, select the time point to be played back in the blue video file, click playback.
- 5 Q: How long does cloud storage save alarm recording?**  
Motion alert chip are save in the cloud. All user are also eligible for a 30-days trial of our 7days could recording plan. Paid cloud recording plan for storing are available in 7 and 30 days plans. With the plan, you can view ,save ,and share footage at any time, and reduce false alerts with cloud intelligence.

⑨

### Warranty

Dear users,  
Thank you for using our products. please read the following terms carefully before installing the product.

- 1.The warranty period is one year since the date of purchasing. Within the warranty period, the trouble caused by the quality problem of the product in the case of normal use will be maintained by our company free of cost.
- 2.The following cases are beyond the warranty range:
  - Any faults or defects caused by improper operating environment or operation.
  - Any faults or defects caused by improper installation, misuse, unauthorized maintenance, revision, accident, force major event or other external factors.
  - Any faults or defects caused by using the product, software or component of the third party.
  - The product has been beyond the warranty period.
  - The product barcode cannot be identified or is mismatched.
  - The faults or damage not arising from the design, technology, manufacturing and quality problems of the product.

⑩