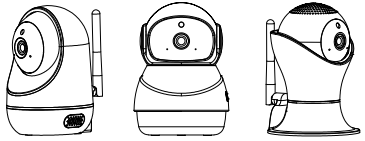
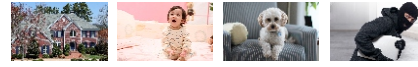


# Intelligent PTZ Camera Instruction manual

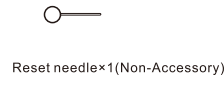
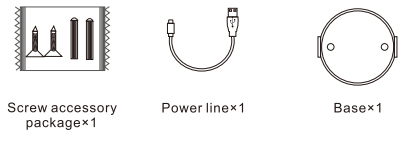
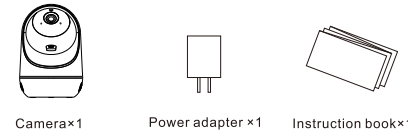


(Take this model for example)

Note:  
The appearance in the manual is for reference only. Please refer to the actual product.



## Packing list



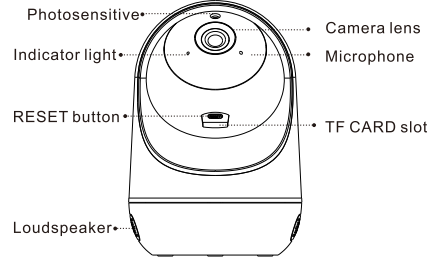
1

## Function introduction



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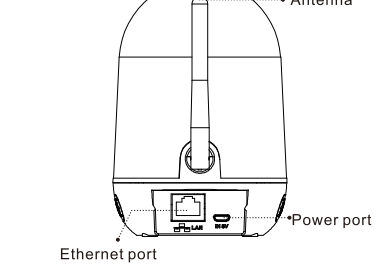
## Appearance description-front



Content	Description
Indicator lamp	<ul style="list-style-type: none"> <li>The red light is normally on: the camera is energized</li> <li>The red light flickers: wait for users to add the device</li> <li>The green light is normally on: no internet accessed</li> <li>The green light flickers: the camera is on line and the user can view the video</li> </ul>
RESET button	<ul style="list-style-type: none"> <li>Press Reset button or use reset pin press 2~3 seconds, the device restores the factory setting and restart</li> </ul>
TF CARD slot	<ul style="list-style-type: none"> <li>Support local storage of TF CARD (Max. 128G). If you insert TF CARD, please initialize it firstly.</li> </ul>

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## Appearance description-back side



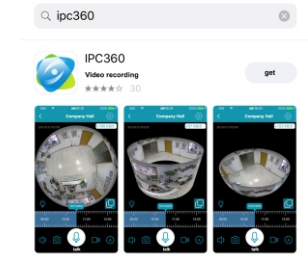
Content	Description
Power port	DC 5V
Ethernet port	10M/100M self-adaptive Ethernet port (Individual models do not have this interface)

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## Download the APP

Scan the QR code below or search for "IPC360" in application store to download the APP.

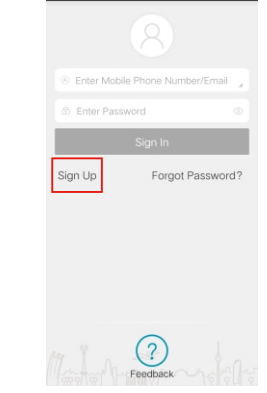
Note: If you scan the QR code by Android phones, you need to open it with a browser after scanning.



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## User Sign up

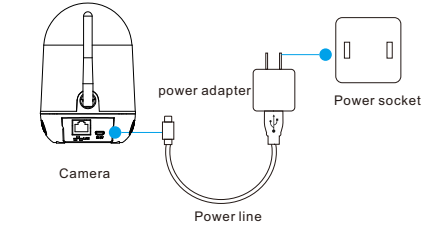
Click Sign up and follow the prompts to complete the APP account registration. Currently mobile phone number registration is not supported in other regions except mainland China, users in other regions can use the mailbox to register. The password is a 6-16 alphanumeric combination, please note case-sensitive.



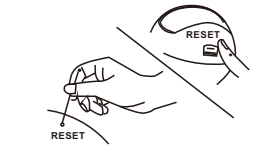
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## Turn on the device

1. Supply the camera with power.



2. During the start up of the camera, camera is making horizontal and vertical rotation, make sure the device make "Di-Di" sound, The camera is activated and can be added. (If the "Di-Di" sound is not issued, you need to manually reset it. Press Reset button or use reset pin press 2-3 seconds. When you hear the "Di-Di" sound, the camera reset is successful and can be added.)



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## Warranty statement

Dear users,  
Thank you for using our products. please read the following terms carefully before installing the product.

- The warranty period is one year since the date of purchasing. Within the warranty period, the trouble caused by the quality problem of the product in the case of normal use will be maintained by our company free of cost.
- The following cases are beyond the warranty range:
  - Any faults or defects caused by improper operating environment or operation.
  - Any faults or defects caused by improper installation, misuse, unauthorized maintenance, revision, accident, force major event or other external factors.
  - Any faults or defects caused by using the product, software or component of the third party.
- The product has been beyond the warranty period.
- The product barcode cannot be identified or is mismatched.
- The faults or damage not arising from the design, technology, manufacturing and quality problems of the product.

## Warm tips

- Camera currently supports 2.4GHz Wi-Fi network only. If no 2.4GHz Wi-Fi network available, please try wired connection.
- Camera supports TF cards from 8G to 128G. Please format TF card before use. The user should insert the card first and then turn on the power.
- The TF card must be inserted and removed when the device is powered off. Normally the video file in the TF card will display a blue bar, if there is no blue bar, please check if the TF card is normal and you can power off and re-plug the card once.
- The video will be loop recording and saved in the TF card. If there is no TF card, you can manually record the video in the APP album by clicking the icon.
- Cloud storage can only store motion detection videos.

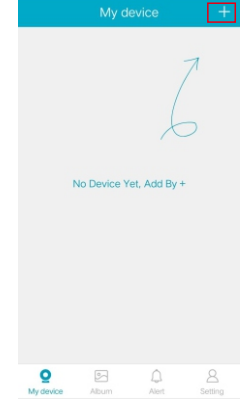
## FAQ

- Q: Why does the time of camera show 2000-01-01?**  
**A:** It is the factory default time. After you accessing internet, the camera will synchronize the network time automatically. Please wait for it patiently.
- Q: I want to enquire the previous video, what should I operate?**  
**A:** Camera can save and play back the video only if it is equipped with TF card. When the camera is outage, insert TF card to the slot, energize it again, drag the timer shaft, and select the time point to be played back in the blue video file bar. If the playback is interrupted or there is no playback file at the current position, the next video file will be played automatically. (Please confirm the time on the top of left corner of the camera has been synchronized to the current time, if the time is not synchronized, the user cannot enquire the video until the time is synchronized).
- Q: How long does cloud storage save alarm recordings?**  
**A:** The motion detection alarm video clip is saved in the cloud. In the event storage using cloud storage, select the 7-day or 30-day loop coverage period, which means that the video recording of the camera uploaded to the cloud can be viewed in 7 days or 30 days, starting from the 8th or 31st day, cover the video of the first day, and so on.

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## Add camera

- Make sure that your phone connect the 2.4G Wi-Fi and the Wi-Fi is in good network condition. (Currently camera does not support 5G Wi-Fi.)
- Open the APP "IPC360". Enter your registered account and password, click Sign in, after the login is successful, the main interface of my device appears. Click the + in the upper right corner to add the device. Select the Device type (Camera) and there will be two ways to add it. (wireless Mode or wired Mode.)

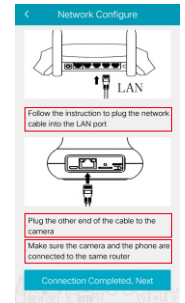


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## Wireless connection

- Click Wireless Mode, confirm whether the camera Indicator light is flashing red (if the red light is normally on, press the RESET button or use reset pin press the RESET hole for 2~3 seconds, and hear the "Di-Di" sound or red light flashing.), click Next.
- Enter the Wi-Fi account and password currently connected to the phone, select your country and region. Click Next, turn up the phone volume and get close to the camera to configure the camera. During the configuration of the camera, when you hear the "Ding-Dong" sound and then hear "camera is ready", the configuration is complete and you can name your camera.
- Click "Try Now" to generate a panoramic navigation map with 15 location tags. (Click on a location in the generated panorama map to quickly and accurately locate a location you want to see.)

Note: If the wireless network is poor, please try the Wired Mode.

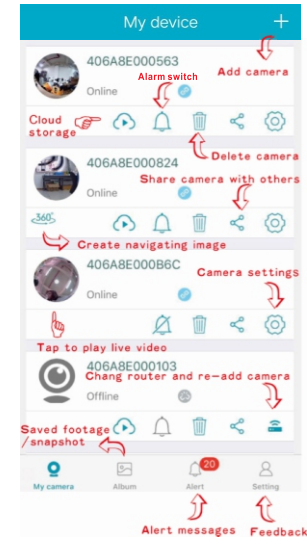


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## Wired connection

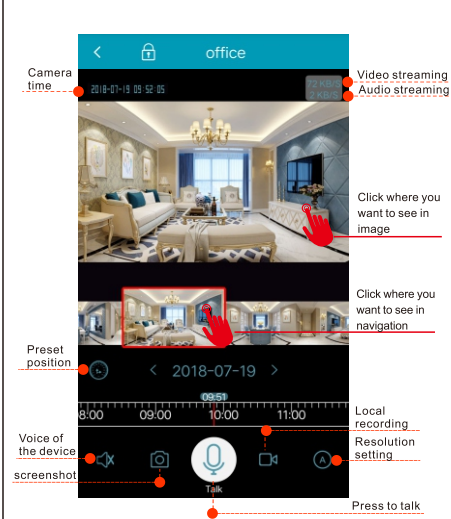
- (Individual models do not have this function)
- Click Wired Mode, confirm whether the camera Indicator light is flashing red (if the red light is normally on, press the RESET button or use reset pin press the RESET hole for 2~3 seconds, and hear the "Di-Di" sound or red light flashing.), refer to the three-point prompt in the Network Configure interface, click "Connection Completed, Next" to enter the search camera interface.
  - Click on the searched camera's MAC address, enter the camera details, and click Add this camera. During the configuration of the camera, when you hear the "Ding-Dong" sound and then hear "camera is ready", the configuration is complete and you can name your camera.
  - Click "Try Now" to generate a panoramic navigation map with 15 location tags. (Click on a location in the generated panorama map to quickly and accurately locate a location you want to see.)

## APP function introduction



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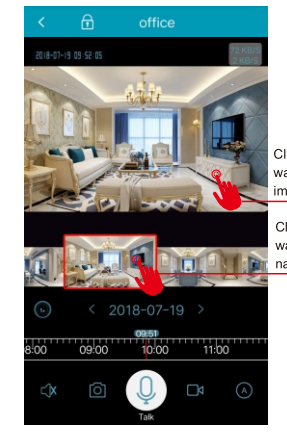
## Real-time preview



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## Panorama photograph and 3D navigation

3D navigation function breaks through the constraint of the previously rotating the device through sliding the image with finger. It makes the user find out the needed position fast and accurately, realize low operation-workload, high-accuracy, fast, convenient and perfect experience and really implements what you click on is what you want to get.

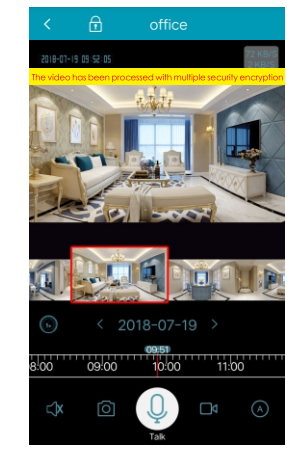


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## Multiple video encryption

The video has been processed with multiple security encryption methods to protect your privacy safety.

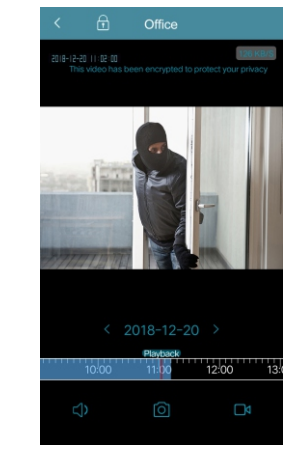
- Default encryption.
- Camera setting-Encryption setting-Custom encryption and password setting.



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## Warning playback

Click on to enter warning interface. When the camera is inserted with TF card, the user can download and view the warning pictures, or else the device only pushes the warning messages, but the user cannot download the picture. Each time the alarm is triggered, an alarm video clip of up to 30 seconds is uploaded, and an alarm is triggered every 90 seconds.



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